

Credit Card & Debit Card Safety Tips

When traveling, inform your card issuers when and where you're going, and be sure to provide them with up-to-date contact phone numbers. Should a suspicious transaction occur, your issuer will need to be able to reach you for confirmation, or your card may be suspended. Please keep in mind that not all information can be updated over the phone, so be sure to allow sufficient time to make changes before you go.

- If you travel with your Gateway Metro Federal Credit Union **credit card**, please contact Cardmember Services 24 hours a day at (800) 558-3424.
- If you travel with your Gateway Metro Federal Credit Union **debit card**, please contact the credit union during business hours at (314) 621-4575 or (800) 621-4828.
- If you forget to notify the credit union of your travel plans, and you feel your **card may have been suspended**, please call the credit union during business hours at (314) 621-4575 or (800) 621-4828. After business hours, you should contact Enfact, our fraud-monitoring department, at (800) 262-2024.

- If your Gateway Metro Federal Credit Union **credit card** is lost, stolen or you suspect unauthorized use, please call (800) 558-3424 24 hours a day

- If your Gateway Metro Federal Credit Union **debit card** is lost, stolen or you suspect unauthorized use, please call the credit union during business hours at (314) 621-4575 or (800) 621-4828. Please call (800) 472-3272 if it's after business hours.