

# Inclement Weather Resource Guide

Due to the unpredictable nature of winter weather, Gateway Metro has developed an inclement weather resource guide to ensure the safety of our members, employees and vendors.

In the event of a branch closure, a decision will be made by 6 AM that business day. The closure will be provided on our website as well as our social media pages. Local media will also be notified.

We understand that winter weather can come unexpectedly during the business day. If you're unsure if a particular branch is still open, we ask that you dial the branch extension before traveling.

We make every effort to post delayed openings and closures on our social media pages as soon as possible.

Our mobile app, online banking, and the audio line are always available to our members 24/7. If you have not done so, please speak with a Member Service Representative for more information on how to enroll or better use these services prior to any inconvenience inclement winter weather may cause.

Follow us on Facebook, Twitter, and Instagram to stay up to date on inclement weather closings.

## Credit Union Closings Posting Locations



## Branch Extension List

Please dial

**(314) 621-4575**

or

**(800) 621-4828**

then the appropriate extension

|                   |     |
|-------------------|-----|
| Affton .....      | 402 |
| Downtown .....    | 205 |
| North County..... | 302 |
| St. Peters .....  | 602 |
| Shiloh.....       | 312 |
| Twin Oaks .....   | 818 |

**Audio Line**  
**(888) 763-7471**

**Lost/Stolen Debit Card**  
**(800) 472-3272**